

Community Conversations: Evaluation Summary

March 2018

Community Conversation: Evaluation Summary

Locations: Beaufort, Bertie, Cabarrus, Chowan/Perquimans, Durham, Forsyth, New Hanover, Onslow, Orange, Union, Wake, Yadkin, and Yancey.

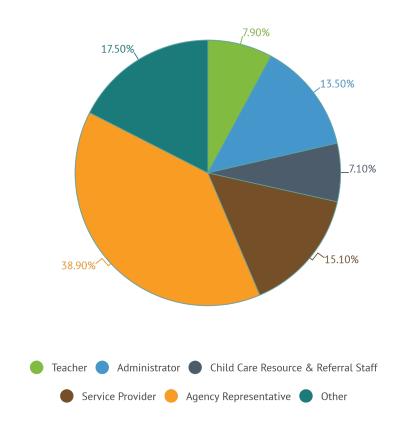
Please note: there was a conversation scheduled for Watauga, but it was canceled due to inclement weather.

Dates: February 7 - March 14, 2018

Overview

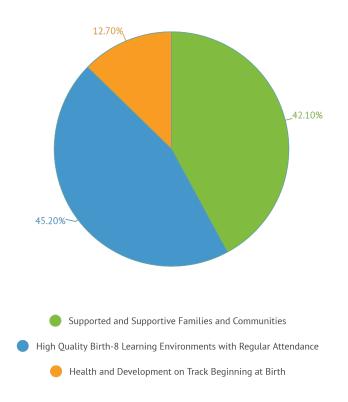
291 participants attended the second round of Community Conversation meetings between February 12 - March 14, 2018. Of the 191 participants who attended meetings that were evaluated, 66% completed the evaluation survey electronically or via hard copy. The distribution of participants who responded is as follows:

Which of these primary roles best describes you?



¹ Of the 291 participants who attended the second round of Community Conversations, 100 were at a community meeting in Durham that did not administer evaluations.

Which Pathways Goal do you work in/interact with most often?



This report outlines the findings from a brief participant evaluation completed after the meeting and includes recommendation based on the findings.

Evaluation

Participants used the following four-point scale to answer questions related to the meeting's outcomes, engagement, and execution: Strongly Agree [4], Agree [3], Disagree [2], to Strongly Disagree [1]. The results are presented below:

Session feedba	ck summary table		
		Average score	Percent 3 or 4
Outcomes	Overall	3.7	100.00%
	The objectives and intended outcomes of the meeting were clearly defined	3.6	100.00%
	The conversation at this meeting was valuable and worth my time.	3.7	100.00%
	During this meeting we were able to give input and generate ideas for Design Teams to draft policy, practice, and capacity agendas.	3.6	100.00%
	The meeting included opportunities for me to share what supports my work and what gets in the way of helping children make progress on the prioritized measures of success.	3.9	100.00%
	I understand the work of the Pathways Initaitive so far and the goals moving forward.	3.7	100.00%
Engagement	Overall	3.7	100.00%
	I felt my voice was heard during this meeting	3.8	100.00%
	I believe I have a valued role in shaping this work.	3.5	100.00%
	I am excited about the state-level Pathways work that is currently underway.	3.7	100.00%
Execution	Overall	3.7	100.00%
	The meeting was well-planned and executed.	3.7	100.00%
	Time was used effectively and efficiently.	3.7	100.00%
	It is clear to me how feedback from the community conversations will inform the state-level Pathways Initiative.	3.7	100.00%

Feedback Highlights

Participants offered several comments in the open response portion of the evaluation. *High-level themes that emerged are in italics, all other text is direct quotes from the evaluations.*

WHAT WAS THE MOST VALUABLE PART OF THIS MEETING?

• Interacting with different stakeholders

- o Hearing input from multiple agencies.
- o Diverse group of people giving valuable input.
- o Open conversations from people of various backgrounds.
- **o** Engaging in conversation with a variety of stakeholders from different areas of early childhood.
- **o** It is so informative to be able to have these conversations with partners we do and don't work with routinely to have a more robust understanding of this issue.

Collaborative approach

- o Collaboration among stakeholders.
- o Working with other partners and building partnership.
- **o** The cooperation from various representatives to evaluate the model and decide on strategies.
- **o** Working together toward one goal.
- o Collaborating to ensure an effective outcome.

• Learning about Pathways

- o Learning about the project and how much has been accomplished so far.
- Hearing about and better understanding the goals of Pathways and how this could positively affect children/families in the community.
- o Better understanding Pathways work and how it impacts our county.
- o Learning more about the framework, stakeholders, and evolution of Pathways.

Consensus-building process and results

- **o** Being able to go through and pick the strategies individually and narrow them down in a group.
- **o** The ownership the participants had in deciding which strategies should become policy based on our own skills/backgrounds/expertise.
- o Lots of discussion and agreement reached despite different perspectives.
- o Coming to consensus on our needs.

WHAT DID WE DO WELL THAT WE SHOULD CONTINUE TO DO IN FUTURE MEETINGS?

- Asking for and listening to input from diverse community members
 - **o** Continue to listen to community partners' input.
 - o All attending had a chance to have their voices heard.
 - **o** I appreciate the partnership for asking us to be part of this forum and to have our voices heard through the process. This method helps to ensure collaboration, buy-in, ownership, and progress.
 - **o** Brought different agencies together to collaborate and discuss what our community needs.
 - o Allowing everyone the opportunity to give feedback.

- Setting a clear meeting agenda and carrying it out
 - **o** Having a clear, defined agenda.
 - o Timing for each activity was appropriate.
 - o Pacing was perfect.
 - o Structured agenda with ample time for conversation/discussion.
 - o Well-run meeting.
- Establishing a productive and safe environment
 - **o** Open and honesty of participants without intimidation.
 - o Creating an environment for open sharing and discussion.
 - o Open communication.

WHAT SUGGESTIONS DO YOU HAVE FOR WHAT WE CAN CHANGE OR HOW WE CAN IMPROVE?

NOTE: Most respondents said no changes were necessary, and provided high praise for the meeting.

- Distribute information as much as possible in advance
 - o I would have liked to have seen the chart emailed to us ahead of time.
 - **o** Any information that can be shared prior to the meeting might positively impact quality of our feedback and input.
- Work with fewer strategies
 - o Limit the number of strategies to narrow down to less than six (eight was a lot).
 - **o** Reduce information from which to work.
 - **o** Work with fewer strategies and that way implement reliable work actions.
- Continue to include stakeholders from a variety of sectors
 - o Allow everyone the opportunity to give feedback.
 - **o** Bring different agencies together to collaborate and discuss what our community needs.
 - o Include parent representation when feasible.